

## **Privacy Policy for SRT Rent a Car**

This Privacy Policy describes how SRT Rent a Car which is registered in Dubai UAE ("we", "us", or "our") collects, uses, and protects the personal information you provide when using our website [<https://www.srt-car.com>] (the "Website") and our car rental services.

### **Information We Collect:**

Personal Information:

- When you make a reservation or sign up for an account, we may collect the following personal information:
  - Name
  - Address
  - Email address
  - Phone number
  - Driver's license information
  - Passport Information
  - Ticket Information
  - ID
  - Payment information (credit card details)

Usage Information:

- We also collect non-personal information about your use of the Website, such as:
  - IP address
  - Browser type
  - Pages visited
  - Date and time of visits

### **How We Use Your Information:**

- We use your personal information to:
  - Process your reservations and payments
  - Provide customer support
  - Send booking confirmations and updates
  - Communicate with you about our services and promotions

- Improve our Website and services
- We use usage information for:
  - Analyzing trends
  - Administering the Website
  - Gathering demographic information for aggregate use

## **Information Sharing:**

- We do not sell, trade, or rent your personal information to third parties.
- We may share your information with trusted third parties who assist us in operating our Website and providing our services. These parties are obligated to keep your information confidential.

## **Data Security:**

- We implement industry-standard security measures to protect your personal information.
- However, no method of transmission over the internet or electronic storage is 100% secure. While we strive to protect your information, we cannot guarantee its absolute security.

## **Cookies:**

- We use cookies to enhance your browsing experience and track usage of our Website.
- You can choose to disable cookies through your browser settings, but this may affect the functionality of the Website.

## **Third-Party Links:**

- Our Website may contain links to third-party websites. We are not responsible for the privacy practices or content of these websites.
- We encourage you to review the privacy policies of these third-party sites.

## **Children's Privacy:**

- Our Website is not intended for children under the age of 21.

- We do not knowingly collect personal information from children under 21. If you are a parent or guardian and believe we have collected information from your child, please contact us immediately.

## **Your Choices:**

- You can update your personal information by logging into your account on our Website.
- You may opt-out of receiving promotional emails by following the instructions in the email.

## **Changes to Privacy Policy:**

- We reserve the right to update or modify this Privacy Policy at any time. We will notify you of any changes by posting the revised policy on the Website.
- Your continued use of the Website after the changes indicates your acceptance of the revised Privacy Policy.

## **Terms of Service**

### **1. Acceptance of Terms**

Welcome to SRT Rent a Car which is registered in Dubai UAE ("we," "us," or "our"). These Terms govern your use of our website [<https://www.srt-car.com>] (the "Website") and the car rental services we provide (collectively, the "Services"). By accessing or using the Services, you agree to these Terms. If you do not agree to these Terms, please do not use the Services.

### **2. Car Rental Reservations**

- When making a reservation, you agree to provide accurate and complete information.
- Reservations are subject to availability.
- We reserve the right to refuse or cancel any reservation at our discretion.

### **3. Rental Requirements**

- You must possess a valid driver's license and meet the minimum age requirement to rent a car.
- The rental car must be used in accordance with all applicable laws and regulations.
- You are responsible for returning the car in the same condition as it was rented (excluding normal wear and tear).

### **4. Rental Period and Fees**

- The rental period begins and ends at the times specified in your reservation.
- Rental fees are based on the duration of the rental period and any additional services or products selected.
- Additional charges may apply for late returns, fuel, tolls, or other fees specified in your rental agreement.

### **5. Payment and Security Deposit**

- Security Deposit is due at the time of reservation or upon vehicle pickup.
- We may require a security deposit at the time of rental to cover potential damages, loss, or additional charges.
- The security deposit will be refunded after 21 days when the car is returned in accordance with the rental agreement.

### **6. Use of the Rental Car**

- The rental car must only be used for lawful purposes and driven by authorized drivers.
- The car must not be used:
  - For illegal activities or in violation of traffic laws.
  - By unauthorized drivers or for commercial purposes without prior approval.
- Smoking and pets are prohibited in the rental car.

### **7. Insurance and Liability**

- We offer insurance coverage.
- You are liable for any damages, loss, or theft of the rental car during the rental period.

### **8. Cancellations and Modifications**

- You may cancel your reservation within the specified time frame.

- 40% of deduction from the reservation price may apply when cancel after the reservation confirmation.
- We reserve the right to cancel or modify reservations due to unforeseen circumstances.

## **9. Termination of Services**

- We reserve the right to terminate or suspend your access to the Services at any time for violations of these Terms or for any other reason.
- Upon termination, you must cease all use of the Services and return any rental car in your possession.

## **10. Limitation of Liability**

- We are not liable for any indirect, incidental, special, or consequential damages arising from the use of our Services or rental cars.
- Our total liability for any claim related to the Services or rental cars is limited to the amount paid for the rental.

## **11. Governing Law**

- These Terms are governed by and construed in accordance with the laws of UAE.
- Any disputes arising from these Terms will be resolved in the courts of UAE.

## **12. Changes to Terms**

- We reserve the right to update or modify these Terms at any time.
- Changes will be effective immediately upon posting on the Website.
- Your continued use of the Services after changes indicates your acceptance of the revised Terms.

## **Contact Us:**

- If you have any questions or concerns about our Privacy Policy, please contact us at [info@srt-car.com].

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Please review terms and policy periodically for any updates or changes.

By using our Website and services, you agree to the terms and Privacy Policy.